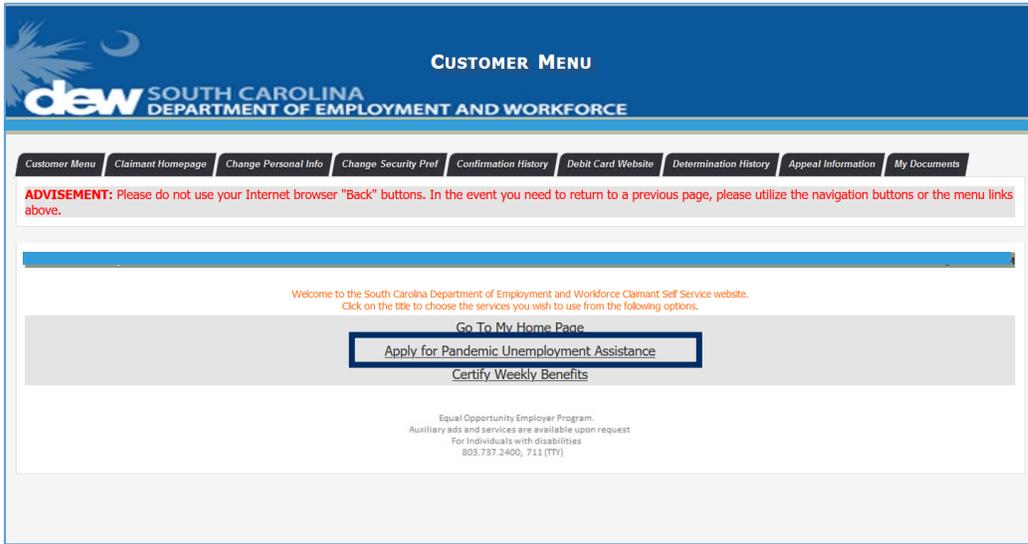




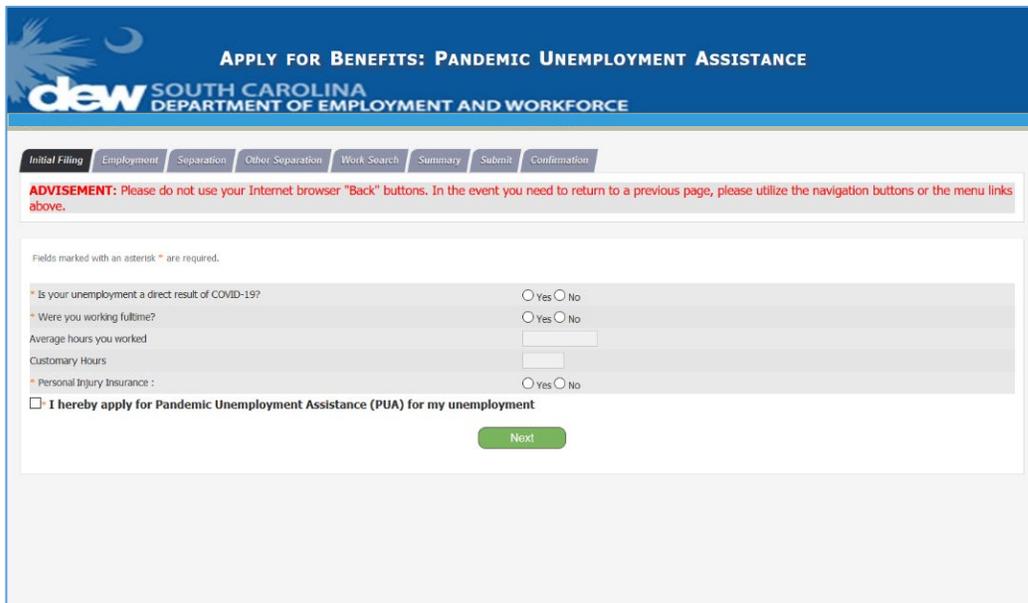
PANDEMIC UNEMPLOYMENT ASSISTANCE (PUA) APPLICATION

If you already have a UI claim on file that is monetarily ineligible or meets the criteria to file for PUA, you will have a **File Pandemic Unemployment Assistance** link on your **Customer Menu**. If you do not see a **File Pandemic Unemployment Assistance** link on your Customer Menu, you will need to **start a new claim application**.



Getting Started

Click on the Apply for Pandemic Unemployment Assistance smart link.



PUA Claims Process

The PUA claim process will ask you the following questions:

1. **Is your unemployment a direct result of COVID-19?**
Yes or No
2. **Were you working fulltime?**
Yes or No.
If No, the system requires you to enter your average hours worked and the customary hours of your last occupation.
3. **Are you receiving Personal Injury Insurance?***
Yes or No.

*The question is asking if you filed a personal injury insurance claim as a direct result of COVID-19.



APPLY FOR BENEFITS: PANDEMIC UNEMPLOYMENT ASSISTANCE

dew SOUTH CAROLINA DEPARTMENT OF EMPLOYMENT AND WORKFORCE

Initial Filing | Employment | Separation | Other Separation | Work Search | Summary | Submit | Confirmation

ADVISEMENT: Please do not use your Internet browser "Back" buttons. In the event you need to return to a previous page, please utilize the navigation buttons or the menu links above.

Fields marked with an asterisk * are required.

* Is your unemployment a direct result of COVID-19? Yes No

* Were you working fulltime? Yes No

Average hours you worked

Customary Hours

* Personal travel insurance? Yes No

I hereby apply for Pandemic Unemployment Assistance (PUA) for my unemployment

Next

Acknowledgement

You will be required to check the acknowledgement box that you are applying for PUA benefits and click "Next".

APPLY FOR BENEFITS: FACT FINDING

dew SOUTH CAROLINA DEPARTMENT OF EMPLOYMENT AND WORKFORCE

One or more of your answers has created potentially disqualifying issue(s) on your claim. Additional information must be obtained to determine your eligibility. Click on the link(s) below and provide the requested information. Failure to provide the requested information will delay the payment of your claim, and will result in a decision on your eligibility made only on the information provided on the previous screens.

| Issue Type | Effective Date | Provide Additional Information |
|--------------------|----------------|--|
| PUA Eligibility | 04/29/2020 | Provide Additional Information |
| Pension/Retirement | 04/29/2020 | Provide Additional Information |

Warning: Please click on the link(s) above to provide additional information to ensure you receive your confirmation number and SCWOS username and password.

Fact Finding

You must complete the Dynamic Fact Finding (DFF) associated with the PUA Eligibility issue on the Fact Finding screen by clicking the Provide Additional Information link. The DFF is where the system gathers all of the information to determine if you are eligible for PUA so it is important that you complete it.

Customer Menu | Claimant Homepage | Change Personal Info | Change Security Pref | Confirmation History | Debit Card Website | Determination History | Appeal Information | My Documents

ADVISEMENT: Please do not use your Internet browser "Back" buttons. In the event you need to return to a previous page, please utilize the navigation buttons or the menu links above.

| Program | Effective Date | View Claim History End Date | Maximum Benefit Amount | Weekly Benefit Amount | Earnings Allowance | Total Amount Paid | Status | Confirmation Number | View Initial Claim Summary | View Reactivate History | Remaining Balance Amount |
|---------|----------------|-----------------------------|------------------------|-----------------------|--------------------|-------------------|------------|---------------------|----------------------------|-------------------------|--------------------------|
| UI | 04/19/2020 | 04/17/2021 | | | | | Pending | | View | | 0.00 |
| PUA | 04/19/2020 | 12/26/2020 | | | | | Pending | | View | | 0.00 |
| UI | 03/15/2020 | 03/13/2021 | 0.00 | 0.00 | 0.00 | 0.00 | Ineligible | | View | | 0.00 |

Confirmation

After the PUA Eligibility DFF is completed, you will receive a confirmation number. Your Claimant Homepage will display your PUA claim information.