



SC Department of Employment and Workforce

## NEWS RELEASE

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### 2024 Workforce Heroes



#### **Estephani Juarez**

##### **Career Navigator/Facilitator, Catawba**

- Ms. Estephani Juarez, Catawba’s Career Navigator/Facilitator, led the region’s initiative to increase high school presence by attending and providing orientations at SC Works Centers and Adult Education providers. Using her organizational skills, Ms. Juarez “significantly improved” the tracking of conversion rates, “ensuring a more streamlined and effective process.”
- As a passionate bilingual facilitator, she has boosted participation from Spanish-speaking jobseekers, assisting with enrollment and support at Rapid Response events and in the resource room, addressing language barriers, and “ensuring inclusivity and broader outreach.”
- Estephani’s positive impact on the area’s program and SC Works centers in Catawba greatly benefits jobseekers, SC Works staff, and her teammates.
- The Catawba Workforce Development Board recognizes Ms. Estephani Juarez as an Outstanding SC Works System Employee.



## Deanna Renick

### Director of First Impressions, Greenville

- Ms. Deanna Renick is the Director of First Impressions. Known for her infectious smile, she is the first person consumers see upon entering the SC Works Greenville in McAlister Square Center and the central hub of information for the various partners within our SC Works ecosystem.
- Ms. Renick’s interactions with consumers exude “confidence and compassion,” creating an atmosphere “that ensures everyone visiting our center feels like their voices are heard.”
- “Deanna is an incredible asset to our team at SC Works Greenville, someone who exemplifies the type of kindness, compassion, collaboration, and dedication indicative of an Outstanding Workforce Development Professional.”
- The comment explains why the Greenville Workforce Development Board recognizes Ms. Deanna Renick as an Outstanding SC Works System Employee.





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### **Stephaine Wright**

#### **South Coast Rural Coordinator, Lowcountry**

- Mr. Stephanie Wright has been an integral part of the Lowcountry Workforce Development Area since November 2018, serving as the Veterans Business Consultant and in his current role as a South Coast Rural Coordinator.
- His efforts have been instrumental in creating a support network and fostering strong relationships with educators, faith-based organizations, and various local service providers that enhance the workforce development system and streamline the delivery of essential services, making them more accessible and efficient for customers.
- Because of his extensive military service and workforce development background, Mr. Wright brings a wealth of experience and commitment to supporting veterans and rural communities.
- The Lowcountry Workforce Development Board recognizes Mr. Stephaine Wright as an Outstanding SC Works System Employee.



## Charlie Furtick, Jr.

### SC Works Center Operator, Lower Savannah

- Mr. Charles Furtick, Jr. is a widely respected coworker among his peers as an SC Works Center Operator. Mr. Furtick is known for his integrity, professionalism, and expertise. He's considered a guiding force within the SC Works organization, offering mentorship, assisting colleagues who seek his counsel, and cultivating a continuously collaborative work environment where innovation flourishes and collective goals are achieved.
- Mr. Furtick's exemplary leadership, commitment to customer service excellence, and transformative impact through collaboration fosters trust and loyalty among Lower Savannah clients. By delivering high-quality service and positive customer experiences across one-stop centers, Mr. Furtick has enhanced our system's service delivery and program effectiveness.
- The Lower Savannah Workforce Development Board proudly recognizes Mr. Charlie Furtick, Jr. as an Outstanding SC Works System Employee.





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### **Sharon K. Salley**

#### **Career Advisor, Midlands**

- Ms. Sharon Salley, a Career Advisor, exemplifies the ideal front-line staff who consistently exceeds customer service expectations within the SC Works system. Clients feel valued and understood through her empathetic and patient approach, creating a supportive and encouraging environment that aligns them with the skills and education required for employment, and facilitates successful job placements and career advancements.
- Ms. Salley's most impactful contributions include the development of the workshop titled "Your Barrier is Not Your Background," an innovative program that has significantly assisted many re-entry citizens, offering them hope, skills, and the confidence needed to reintegrate into the workforce.
- The Midlands Local Workforce Development Board recognizes Ms. Sharon Salley as an Outstanding SC Works System Employee.



## Charles Bernard Moses

### Local Veteran Employer Representative, Pee Dee

- Mr. Charles “Bernard” Moses “consistently demonstrates excellence in customer service and partnership collaboration” going “above and beyond in his role” as a Local Veteran Employer Representative, “ensuring veterans and jobseekers receive the highest quality support.”
- His meticulous organization of hiring events and job fairs highlights his proactive leadership, commitment to service excellence, and efforts in fostering strong relationships with local businesses and employers that facilitate successful job placements and long-term employment for veterans.
- Bernard's personalized assistance, collaborative spirit, tireless dedication, and genuine care for those he serves makes them feel valued and respected, making him an invaluable asset to the SC Works system.
- The Pee Dee Local Workforce Development Board proudly recognizes Mr. Bernard Moses as an Outstanding SC Works System Employee.





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### **Kendra Hannibal-Murphy**

#### **Workforce Career Coach, Santee-Lynches**

- Ms. Kendra Hannibal-Murphy provides exemplary customer service, compassion, and drive as a Workforce Career Coach, dedicated to connecting individuals with SC Works partners who can best assist them, believing that “everyone deserves a fair chance at being successful.”
- Kendra understands, incorporates, and promotes the vision and mission of the Local Workforce Development Board and the SC Works system, working each day to fulfill the vision of “Bringing Jobseekers and Businesses Together!”
- The Santee-Lynches Workforce Development Board recognizes Ms. Kendra Hannibal-Murphy as an Outstanding SC Works System Employee.



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### **Robbie Lahmon**

#### **Senior Business Services Consultant, Trident**

- Mr. Robbie Lahmon, Senior Business Services Consultant, consistently demonstrates exceptional professionalism and effectiveness in workforce development, successfully assisting employers in reaching their hiring goals.
- Robbie's "strong interpersonal skills, effective communication, and the ability to work well with others," fosters "a positive work environment. He actively collaborates with partners, offering support and innovative solutions," ensuring all partners are included and participate in SC Works Trident projects.
- "Robbie's contributions to SC Works Trident are second to none. His efforts are invaluable, making him an indispensable asset to our team."
- The Trident Workforce Development Board recognizes Mr. Robbie Lahmon as an Outstanding SC Works System Employee.





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### **Tiffney Smith**

#### **Business Consultant, Upper Savannah**

- Ms. Tiffney Smith became a Business Consultant in May 2023 for the Upper Savannah Local Workforce Development Area, exhibiting “the true spirit of partnership,” working on various readySC projects, “helping to rebuild lost partnerships and employer contacts.”
- Ms. Smith’s “can do” spirit and flexibility are demonstrated by her helping to complete over 694 hires in PY’23.
- “Tiffney is a shining example of the customer service and support we need more of within our system.” She is “a tremendous ambassador for SC Works Upper Savannah and SC DEW.”
- For these reasons, the Upper Savannah Workforce Development Board recognizes Ms. Tiffney Smith as an Outstanding SC Works System Employee.



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### **Rose Cortes**

#### **Talent Development Supervisor, Upstate**

- Ms. Cortes started as a Talent Development Specialist in the SC Greater Upstate Workforce Development area in 2017, recently being promoted to the area's Talent Development Supervisor.
- Ms. Cortes is highly regarded for her dedication and drive to help every customer, teammate, and SC Works partner she comes in contact with, serving them professionally, completely, and kindly with compassion.
- Often sought out for translation assistance, she consistently “goes above and beyond expectations,” “demonstrating a steadfast commitment to excellence,” and “treating customers like family.”
- Rose has displayed unwavering leadership, and her hands-on approach has been instrumental in ensuring the project objectives in the area were met amidst a year of challenges.
- For the Upstate Workforce Development Board, it was a “straight forward decision” to recognize Ms. Rose Cortes as an Outstanding SC Works System Employee.





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### **Thenthy Wilson Anderson**

#### **WIOA Adult/Dislocated Worker Case Manager, Waccamaw**

- Ms. Thenthy Anderson has been a WIOA Case Manager for ten years in the rural SC Works Center in Kingstree, SC, where she uses “her wealth of information and knowledge about other partner programs” to assist customers, ensuring each customer is treated with dignity and understanding.”
- As a former participant, “Ms. Anderson knows first-hand what it is to be a dislocated worker and the emotional toll it can take on an individual.”
- She has compassion and patience for all her participants, becoming “their cheerleader, their support system, and their sounding board.”
- The Waccamaw Workforce Development Board proudly recognizes Ms. Thenthy Anderson as an Outstanding SC Works System Employee.



## Cynthia Sprinkle

### Veteran Workforce - Disabled Veterans Outreach Program Services, WorkLink

- Ms. Cynthia Sprinkle is a proud U.S. Navy veteran, retiring as a Master Chief, a role that uniquely prepared her for the Disabled Veterans Outreach Program (DVOP) position.
- Her service to both the community and veterans is nothing short of remarkable. She is an active and respected voice on the Priority Populations Committee for the WorkLink Board, advocating tirelessly for disabled veterans and forging critical connections with Upstate Warriors Solutions, the VA, and other veteran services, ensuring her clients receive seamless support and access to necessary resources.
- Ms. Sprinkle's unwavering commitment to helping fellow veterans, driven by her deep knowledge and passion, has earned her high regard among her peers.
- In recognition of her extraordinary contributions and commitment to serving our country and community, the WorkLink Workforce Development Board recognizes Ms. Cynthia Sprinkle as an Outstanding SC Works System Employee.