

Unemployed? Looking for a job?

Looking for job search services?

WELCOME TO *your*  
**CONNECTION  
POINT**



SOUTH CAROLINA DEPARTMENT OF  
**Employment and Workforce**

# CONNECTION POINTS

For program funding details in compliance with the Stevens Amendment, please visit [www.dew.sc.gov/funding](http://www.dew.sc.gov/funding)

# CONNECTION POINTS HISTORY

**2013**

Library  
Connection  
Points  
Established



Libraries,  
Goodwill, and  
Non-Profit  
Organizations

**2018**



**2021**

Reestablishing  
locations after  
the pandemic



Connection  
Point Grant  
Launched

**2022**



**2024**

Over 175  
Connection Points  
throughout  
South Carolina



# CONNECTION POINTS

## Locations include:

- Libraries
- Churches
- Non-Profit Organizations
- Fatherhood Coalition
- Colleges



# BENEDICT COLLEGE CONNECTION POINT

Congratulations to Benedict College in the Midlands for becoming the FIRST Connection Point within a four-year college! If you've read Director Floyd's Note to Staff in the latest DEW Dispatch, then you know that this is a pioneering effort led by Benedict College that will have a great impact on student jobseekers and locals who need support in building resumes, finding jobs, filing for claims, and more. Director Floyd, Assistant Executive Director for Employment Services Diana Goldwire, and other members of the Employment Services team met with Benedict College representatives to honor the event.

Connection Points are computer labs that provide information on how to file for unemployment insurance through DEW and career services offered through SC Works. More than 173 libraries, faith-based organizations, and nonprofits across the state connect the public with access to computers and resources for unemployment and reemployment services.



# CONNECTION POINTS

- Computer must be available for participants
- DEW Staff do not work at these locations
- DEW Staff provide:
  - Training to the location staff on the basics of SC Works and the UI Portal
  - Regular visits (material restock)
- DEW provides materials for the locations:
  - Signs
  - Materials on SC Works and the UI Portal
  - Locations included on our SC Works Centers page available at <https://scworks.org/centers>

# EXAMPLE MATERIALS

## SETTING UP YOUR DESKTOP

SOUTH CAROLINA DEPARTMENT OF Employment and Workforce  
"The Workforce Agency"  
SC WORKS | YOUR NEXT STEP  
A proud partner of the American Job Center network

These shortcuts should help make things easy for the jobseeker and, consequently, easy for you.

### GOOGLE CHROME

- 1) Go to [dew.sc.gov](http://dew.sc.gov).
- 2) At the top right of the page under the "x" (close) button click on the 3 vertical dots.
- 3) In the pop-up menu click "Save and Share".
- 4) A second menu will appear. In that menu click on "Create Shortcut".
- 5) A pop up will come up that says "Create Shortcut." Change the title to "SC Department of Employment and Workforce".
- 6) Click create.
- 7) Verify that the icon with the name is on your desktop. Double click the icon to confirm that it opens the website.
- 8) Repeat with the following websites:  
[Jobs.scworks.org](http://Jobs.scworks.org) - Please name "SC Works Online Services".  
[scworks.org](http://scworks.org) - Please name "SC Works Center Information".

### MICROSOFT EDGE

- 1) Go to [dew.sc.gov](http://dew.sc.gov).
- 2) At the top right of the page under the "x" (close) button click on the 3 horizontal dots.
- 3) Hover on the "Apps" menu option.
- 4) Click on the pop-up option to "Install this site as a web app".
- 5) Click "Install". The webpage will launch as an app and a message will appear:
- 6) Under "Allow this app to," select "Create Desktop Shortcut". Click "Allow".
- 7) Verify that an icon has been added to your desktop. Double click the icon to confirm that it opens the website.
- 8) Right click on the icon. In the pop-up menu, click **Rename**.
- 9) Rename the icon "SC Department of Employment and Workforce".
- 10) Repeat with the following websites:  
[Jobs.scworks.org](http://Jobs.scworks.org) - Please name "SC Works Online Services".  
[scworks.org](http://scworks.org) - Please name "SC Works Center Information".

### ICONS

- SC Works.org**  
Learn more about the programs and services SC Works provides and find a center near you.
- SCDEW**  
Learn about the unemployment insurance claim process and access the link to file a claim.
- SC Works Online Services**  
Conduct job searches, create a resume, and more.

## 1 START HERE

Connection Points are extensions of the SC Works Centers meant to help jobseekers claim unemployment benefits and search for work.

## 2 DEW.SC.GOV

This is where you file for unemployment insurance benefits. In addition to explaining how to claim unemployment insurance benefits, [dew.sc.gov](http://dew.sc.gov) has a link for the [MyBenefits Login](#) on every page. This link takes you directly to the self-service portal to file for benefits.

## 3 JOBS.SCWORKS.ORG

This is where you do your job searches while registered in your account. In order to receive unemployment insurance benefits, individuals must conduct two job searches each week while logged into their account in the SC Works Online Services system. This database lists thousands of jobs and can be sorted by industry, area, and more. Create an account, login each week and search for at least two jobs—it's that easy.

## 4 SCWORKS.ORG

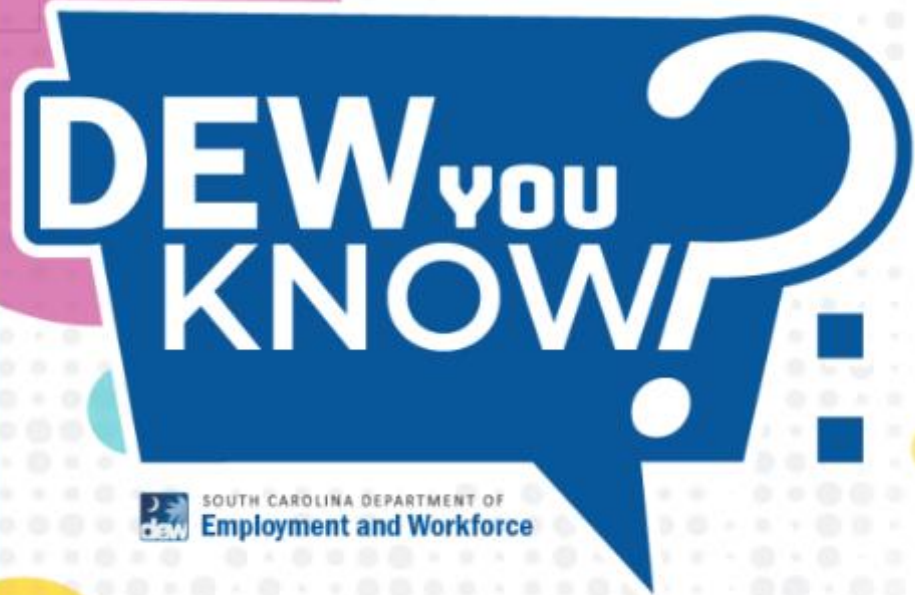
This is where you can find information about programs and services that can help you find a job. This site represents the SC Works Centers across the state. It provides information about searching for a job, education and training, skills testing, job fairs and hiring events, local workshops, and information for the closest SC Works Center where you can receive assistance from a workforce professional.

For program funding details in compliance with the Stevens Amendment, please visit [www.dew.sc.gov](http://www.dew.sc.gov)

# CONNECTION POINTS EXPANSION GRANT

- Grant award amounts of up to \$25,000 to community and faith-based organizations
- Priority is given to Tier III and Tier IV counties, as defined by the S.C. Department of Revenue
- Connection Points must be operational within 90 days of receipt of the grant award
- Funding to set up these computer labs includes equipment, accessories, and technical services
- More Information is available at [www.dew.sc.gov/connectionpoints](http://www.dew.sc.gov/connectionpoints)





 SOUTH CAROLINA DEPARTMENT OF  
Employment and Workforce

A Connection Point  
is a computer lab in a library or  
nonprofit stocked with DEW and  
SC Works resources, and features  
a worker that gives technical  
assistance to any individual  
needing to file for unemployment  
or looking for work.

OUR AGENCY OVERSEES **175+**

**CONNECTION  
POINTS**

**ACROSS THE STATE!**

Visit: <https://www.dew.sc.gov/connectionpoints>  
to learn more about them and the Connection  
Point Expansion Grant program!



# Questions?



**Interested in becoming a Connection Point?**

**[ConnectionPoints@dew.sc.gov](mailto:ConnectionPoints@dew.sc.gov)**

**Connection Point Grant Information:**

**[www.dew.sc.gov/connectionpoints](http://www.dew.sc.gov/connectionpoints)**



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